



Magnolia Times

A Newsletter from Magnolia Clubhouse

www.magnoliacubhouse.org

Second Edition 2010

Sally and Sandy Cutler and the Prentiss Foundation Provide Major Gifts for Our Capital Project



We are proud to announce that the Clubhouse community has recently received two significant gifts to support our "Community of Growth" capital campaign. The first comes from **Sally and Sandy Cutler of Gates Mills**. The Cutlers have pledged \$100,000 - one of the largest gifts received by Magnolia Clubhouse from a private donor family.

In speaking about the impact of her time at the Clubhouse, Sally notes, "When I initially toured Magnolia Clubhouse I was taken with the welcoming atmosphere and familial feel of it. Magnolia Clubhouse members are provided with a safe place to gather while at the same time given tools to proceed positively with their lives. People don't choose to be mentally ill and their numbers are vastly underserved. Magnolia Clubhouse offers one of the few respites available within our community. Sandy and I hope others come down to the Clubhouse to see for themselves what is taking place - we know they will want to join us in supporting the work of this impressive organization."

We are also very pleased to announce that we have received \$150,000 from **The Elisabeth Severance Prentiss Foundation**, one of our community's leading foundations dedicated to supporting and advancing healthcare. In awarding the grant, the trustees note, "We believe that this financial support will assist you in improving the quality of medical care that is currently being provided to the Greater Cleveland Community."

*"People don't choose to be mentally ill and their numbers are vastly underserved. Magnolia Clubhouse offers one of the few respites available within our community."
Sally Cutler*

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THE ELISABETH SEVERANCE PRENTISS FOUNDATION



We are thankful to the Cutlers and the Prentiss Foundation trustees, not only for their tremendous generosity, but also for stepping up early in our campaign to help us as we continue to work to raise an additional \$2 million for our construction plans (joining our building and installation of an elevator) and \$1.5 for our endowment and operating reserve.

If you are interested in learning more about our capital campaign visit our website and check out the photos, www.magnoliacubhouse.org. Also, please contact Lori D'Angelo at 216.721.3030 ext. 133 or at lori@magnoliacubhouse.org.

SAVE THE DATE: On September 9th from 6:30-8:30, Magnolia Clubhouse will be hosting a Family Night with NAMI (The National Alliance of the Mentally Ill) Greater Cleveland. NAMI is a support, education and advocacy organization for people who have a family member who lives with mental illness. Dr. Patrick Runnels, the psychiatrist working with us at the Clubhouse Carriage House Clinic, will join us as well. The evening is a chance for the Clubhouse to connect more with members' families, for NAMI families to learn more about the Clubhouse and for Clubhouse families to learn more about NAMI. We hope to see you!

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From the Board of Trustees

**Welcome to our Newest Board Member Henry Clinton and
Advisory Board Member Sally Cutler**



Henry Eric Clinton was born and raised in Cleveland. He served in the US Army as a Nuclear Biological and Chemical Specialist. He joined the Clubhouse in 2008. Henry recently completed Colleague Training at Fountain House. Henry is frequently making presentations on the Clubhouse and his experience with the Clubhouse, and on mental health. And Henry has just started his first job in some time, he is now working at Hickman & Lowder Lawfirm in our transitional employment position there. Henry is off to a fantastic start and the company is very pleased to have him.

We welcome **Sally Cutler** to our Advisory Board. We are very appreciative of all the ways Sally and her husband, philanthropic and civic leaders, are supporting the Clubhouse and all they do promoting mental health causes. We are very happy to have Sally on our Advisory board and look forward to her advice and assistance in sharing our work and in helping others in the community get to know us.

Certification Highest Level– Congratulations to Magnolia Clubhouse!

The Board of Trustees of Magnolia Clubhouse is proud to announce the Clubhouse was given the highest level of certification by both CARF and the International Center of Clubhouse Development in a recent joint certification in March. Magnolia Clubhouse was the third Clubhouse in the country to have the joint process. CARF certification includes the new clinic services of pharmacological management and mental health assessment. The review was very positive regarding these services, and the business practices of the Clubhouse. The ICCD certification was also very positive and enthusiastic about the strong and vibrant Clubhouse community and the rich history we have here.

Dr. Lori D'Angelo, ADAMHS Board Award for Mental Health Professional of the Year

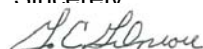


We have received a lot of good news this year – including the news that our Clubhouse Executive Director Dr. Lori D'Angelo was selected as the year's Outstanding Mental Health Professional by the ADAMHS (Alcohol, Drug Addiction & Mental Health Services) Board of Cuyahoga County.

I have known and worked closely with Lori for many years and can attest to her strong passion and commitment to the mental health field.

Under Lori's leadership we have increased and diversified our funding for Magnolia Clubhouse from private funders, foundations and government. She has been an articulate spokesperson and worked hard to reduce stigma and improve awareness and education on mental illness in the broader community. Lori is innovative, creative, and inspires all of us to do our very best to improve the lives of those who live with mental illness. Thanks in large part to Lori's drive and dedication, we have in our County a nonprofit organization that is a civic jewel – a thriving community of growth, opportunity and hope. Congratulations Lori! We are proud of you!

Sincerely,



Grover C. Gilmore, Ph.D., Board President

A Contract Agency of



A Partner Agency of
United Way

Magnolia Clubhouse is a vital community of growth, hope and opportunity. Our mission is to ensure that people who have a mental illness are respected co-workers, neighbors and friends.



One of Magnolia Clubhouse's most steadfast funding partners in our community is Deaconess Community Foundation. This Foundation has been with us from the very beginning helping us with critical, targeted support and on-going guidance. The Foundation's emphasis on self-reliance is well matched with our Clubhouse's mission and model, as we work to empower our members to have a better quality of life and reach their full potential. As an organization, we are also developing more self-reliance as we further develop our

Board of Trustees and continue to increase our base of private support.

This year, Deaconess Community Foundation has provided us with a gift of \$35,000 to support capacity building for the Clubhouse. This grant allowed us to retain our senior consultant and push into new frontiers with our fundraising both for the organization and the capital project. In addition, from our site visits with the Foundation's president Deborah Vesey and its stellar board of citizens, we have had the pleasure to get to know many of the trustees and all have provided us with important insights and guidance. They have joined with us in close partnership to ensure that Magnolia Clubhouse continues to thrive and serve our community for years to come. Thank you Deaconess Community Foundation!



Our deepest thanks to the Ridgecliff Foundation and its trustees for their grant of \$30,000 for the support of the annual total cost of 10 members at the Clubhouse. Established in 1991, Ridgecliff Foundation was created from the sale of

Ridgecliff Hospital, located in Lake County, Ohio. This hospital had provided psychiatric and chemical dependency services primarily to residents of Northeast Ohio. The Foundation continued this area of focus through its grant-making by supporting programs in the mental health and chemical dependency areas, particularly for innovative, holistic and comprehensive organizations like Magnolia Clubhouse.

This financial help has made a real difference to our Clubhouse community, especially during these difficult economic times. The government has reduced funding and these reductions meant an across the board cut to all non-Medicaid funded work by 18%, which for the Clubhouse meant a reduction of \$90,000 and this year United Way funding was reduced by 9% (\$30,000). To manage these reductions, Magnolia Clubhouse decreased the staff by one position. As we were already beyond our capacity we regretfully started a waiting list in October of 2009. Since that time, the waiting list has had over 180 people on it. It is a very difficult experience to not be able to immediately welcome all those who want to join Magnolia Clubhouse.

As you can see, the funding from supporters and foundations like the Ridgecliff Foundation is vital to our sustaining our capacity, and preventing further service reductions. Are organization is completely direct service, so every cent makes an impact on the experience of each member. Each dollar helps us change and save lives. Our work also has an extended positive effect on the lives of people in our broader community.

A waiting list, started in October of 2009, has had over 180 people on it. Funding from the Ridgecliff Foundation, and all of our funding, is vital to our sustaining our capacity, and preventing further service reductions. Funding for Magnolia Clubhouse makes a direct impact on each of our members and changes lives.

Partner in Employment with Magnolia Clubhouse



Members in Clubhouses have rates of employment 4 to 5 times higher than the national rates for people who live with mental illness. This is in part due to a unique way Clubhouses support employment called, "Transitional Employment". Clubhouses also help members in seeking and sustaining ongoing employment.

Clubhouses develop Transitional Employment positions with area business. Transitional Employment gives members a chance to work in the community, get paid competitive wages and receive the support they need to stay on the job.



What Is Transitional Employment?

Part-time, paid, entry-level positions

Clubhouse members work in a position for about a year, followed by another member.

Employers pay the same rate they pay others to do the same job. A full-time job can be divided into two or three part time positions.

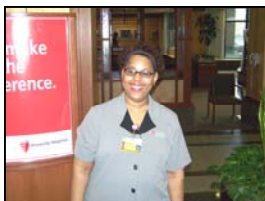


Clubhouse staff learn the jobs, match the members to the jobs, train the members and guarantee coverage for the job.

Everyone Benefits

Advantages for Employers

- Save advertising, start up and training costs
- Secure dedicated and qualified employees
- Reduce high turnover in entry level jobs
- Receive guaranteed job coverage and eliminate productivity gaps
- Realize potential tax benefits
- Leverage positive publicity by helping people and giving back



Clubhouse Works– Let us work for you!

Cleveland Transitional Employment Employers

Alcohol, Drug Addiction and Mental Health
Services Board of Cuyahoga County
American Copier Solutions
Case Western Reserve University- Bon Appetit
Cleveland Metroparks Zoo
Hickman & Lowder Co. L.P.A.
Marigold Catering
Mars Electric
TJMaxx & More
University Hospitals
Zagara's Market Place

Types of Transitional Employment Positions

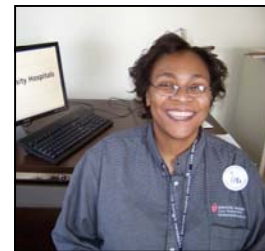
File Clerk / Data Entry / Office assistant
Messenger / Mailroom Worker
Receptionist / Greeter
Banquet Set-up
Custodial work / dishwashing
Laundry
Food Service Worker / serving, bussing
Warehouse Worker / Stock Clerk

Some Employers across the Country include:

Dow Jones, The Wall Street Journal,
Ernst & Young, Morgan Stanley, Prudential Securities,
Marriott, TJ Maxx, Baker & McKenzie, Burger King,
Casual Corner, Lord & Taylor, PBS,
Starbucks, Museum of Modern Art

We have reference letters from many employers partnering with Clubhouses across the country that we can share. We also have recent newspaper articles from Crain's Cleveland Business and the Heights Observer about our partnering in employment with Zagara's Marketplace and University Hospitals.

Interested in learning more or
Partnering in Employment with Magnolia Clubhouse?
If so, please call Paula at 216.721-3030 ext 132
or at paula@magnoliacubhouse.org.



ADVOCACY AND COMMUNITY RELATIONS

Marcia Fudge's Health Liaison Beverly Charles Visits Magnolia Clubhouse



Dale's first impression of Beverly Charles was that she was very impressed with and showed interest in the Clubhouse. She suggested to us some people to contact to help us out, including Stanley Miller (see following article). We thank her for her support!



Stanley Miller, Executive Director of the Cleveland Chapter of the NAACP



"As a kid I had dreams of becoming the Director of the NAACP". As a member of the Magnolia Clubhouse I got to meet the person who lives my dream. In March I was able to meet Stanley Miller and videotape him for our Newz@One daily news show. During his visit I was able to show him the work that I do as part of our work

ordered day. Before he left he said, "You remind me of that boxer." I said, "Oh, Evander Holyfield?" he said, "Yes that's him." We had some laughs as he departed. Thanks for the visit and thanks for the compliment!



Magnolia Clubhouse Speaks Up!

Magnolia Clubhouse members and staff on January 6, 2010 attended a public hearing to address the Cleveland Regional Transit Authority proposed service cuts to bus lines. In an effort to advocate for members we focused on six key lines: #7, #9, #32, #37, #50, and the #4. With the help of members Blair Cochran and Camille Bass, as well as social work intern Anycia Grady, we developed a petition to address the RTA service cuts. As a result, we were able to collect over 100 signatures from both community and Clubhouse members. Unfortunately, the above service lines were cut. Yet, this shows that we are able to come together and advocate for a common cause and a shared need.



Clubhouse Model Colleague Training at Fountain House



Henry says: I would like to begin on how appreciative I am of the Clubhouse asking me if I would like to go to New York with Erika for colleague training at Fountain House. It was my first time out of the state in over twenty years, so that was an adventure in itself and we were going to New York, where neither of us has ever been, so I was really excited.



While the training was fairly hard trying to grasp so much new information on the Clubhouse model and how I.C.C.D. works in conjunction with Clubhouses worldwide, it was an experience I'll never forget.

One of the things I enjoyed the most was going to Fountain House, participating during the work-ordered day and realizing that there is a whole community out there that is advocating on behalf of those who might not otherwise be able to do it themselves. ...and how can I forget the other colleagues who participated from Holland, Connecticut, and New York, as well as Dr. Alan Doyle and his team who I learned so much from.

We also got to spend a weekend on Fountain House's farm and it gave us a chance to get to know each other while working on our action plans. While Erika and I were at Fountain House, which is in Manhattan, we got to experience a lot of things from going to Times Square to eating at a different restaurant each night, which was fun because I got to try several culture's cuisines. We also went to see the Statue of Liberty and Ellis Island, which is a lot bigger in person. ...and while Erika got to see the play "Wicked", I enjoyed myself by going to B.B. King's Blues and Jazz Club with my friend Kevin, who's from Amsterdam's Clubhouse. I also found time to see my first concert ever.



Erika says: Clubhouse training was an unforgettable experience. After having seen five Clubhouses, I have a better understanding of how Clubhouses may appear different, but have the same ideals. Each one strives to adhere to the Clubhouse model and standards, yet is unique in its own way, thanks to the members and staff who help their Clubhouse evolve. I found that the staff and members were very similar to those in my own Clubhouse, and I worked with the Hospitality Unit to serve the approximately 300 people who attend Fountain House every day.

The colleagues who stayed with us in the guest house were wonderful. We had a member and staff from a Clubhouse in Amsterdam, and a member from a Clubhouse in New York. Each person related what they learned from their own unique perspective and as a group we increased our understanding of the Clubhouse model.

I took training very seriously for my work and also because I have family members with a mental illness. Everyone experiences mental health challenges and I believe strongly that it is good to advocate proactively for mental health to be an inherent part of our culture and lifestyles.

Lastly, I have to thank Henry for coming with me to training. Part of the reason I had such a great time was because he was there to talk about training and share local experiences, such as the Statue of Liberty, Times Square, and, of course, all of the great local restaurants. We are expecting a post-training visit soon and I hope to see some of the people I met from Fountain House so that we can repay their generous hospitality.

Our Thanks to Fountain House!



What Clubhouse Meant to Me: An Intern's Perspective By Kathleen S. Pacer



Kathleen Pacer and Anycia Grady

By the time in your education you reach your internship placement you are so overwhelmed and run down. Days in and out are spent worried about papers, remembering theories and passing exams. It makes those first few days preparing for placement hard to remember why you even chose to be a social worker to begin with. Clubhouse was a model I had not heard of before and though the concept of psychosocial rehabilitation was familiar to me, I had no idea what I was in for.

Clubhouse offers members four guaranteed rights: The right to have a place to come to, the right to meaningful relationships, the right to meaningful work, and the right to have a place to come back to. It wasn't long before I saw these rights not only being taken seriously but being upheld in everyday operation. Only then did I remember why I wanted to be a social worker. I wanted meaningful relationships. I wanted meaningful work. And I wanted to pursue a career that not only made me want to show up but come back.

I felt blessed in my past six months spent here at the Clubhouse. On my worst days when I did not want to get out of bed and I thought nothing could make me feel better; I forced myself to come to the Clubhouse and found a safe haven. All of the schoolwork that was confusing and overwhelming didn't matter. I found support in members who freely helped me understand their situations and struggles, which in turn brought theories into understandable situations. I was surprised with how willing all of the members and staff of Magnolia Clubhouse invested themselves into my education.

All that being said, I found something unexpected in Clubhouse. I found camaraderie. Some members welcomed me with open minds and hearts into their world, while others, more protective, allowed me to cautiously and patiently earn their trust and eventually learn their stories too. I saw people take each day in stride, support each other and seek support they needed. All things many people NOT suffering from a mental illness most times can't seem to do. Each day as I pulled my car into the driveway I was met with optimism, smiles and a brigade of 'Good Mornings'. Despite what happened that morning, the night before, or the weekend before, by the time I reached the welcoming desk everything felt like it would work out just fine. In a city of such hard times, Magnolia Clubhouse seems to maintain a true sense of community and even continues to make that community grow.

So as I get ready to pass into my future educational endeavors I would like to leave future students with their four guaranteed rights of internship:

You have the right to meet an amazing group of beautiful people with unmatched uniqueness, creativity and loving hearts, all of whom you will never forget.

You have the right to advocate against stigmas of mental illness within the academic world because your experience with the members of Magnolia Clubhouse first hand will teach you they are no different than us. In fact we could all stand to learn a thing or two from them in human decency.

You have the right to observe the true practices of: community support, resiliency, growth, determination and rehabilitation.

And finally you have the right to observe an agency, of the people for the people, that does not promote survival but rather inspires living.

Kate Pacer, a CSU undergraduate student, and Anycia Grady, a CWRU graduate student, completed their internships at the Clubhouse this semester.

Middle School Hawken Students Sharing Stories from Magnolia Clubhouse



Recently Magnolia Clubhouse had the pleasure of working with Hawken Middle School students and their teachers, Dorothy Moulthrop and Brooke Collier.

As part of their Insights Week the students spent time at the Clubhouse



learning the model, having lunch, and getting to know us. They interviewed a small group of members and tried to capture how the Clubhouse is making a positive impact in the lives of the members. These recorded sessions were then edited, with the help of Ideastream, and short audio postcards were created. You will be able to access these stories from the Magnolia Clubhouse website.

We received very positive feedback from the students and we all had a great time working together. The students gave us a photo album chronicling their experiences. Member Tana



McGee stated, "They were nice, with the potential to go far." Another member, Jonathan Sheldon was so impressed with how the students acted that he commented " The future of our nation will be in the hands of our youth, and using these bright Hawken students as a measuring stick, we can say with confidence that America's future is shining strong."

To hear the Hawken Student's interviews with Magnolia Clubhouse members, go to www.magnoliacubhouse.org. Click on **Members Stories** tab then on Audio Portraits [click here](#).



We treated the students to a smoothie celebration on their last day working with us. We look forward to continued work and projects with Hawken School, welcome to the neighborhood!



In Memorial: Ann Jones – In Our Hearts



Ann Jones was a welcoming, friendly face as members and visitors came into the Clubhouse where she worked at the front desk. She was a friend to many and enjoyed both her work and the people here. Although Ann struggled for many years with her illness, she never gave up hope that things would get better and that she could have a meaningful life. She found that life here at the Clubhouse and we were

honored to have her as one of our members. Ann was especially close to her brother and sister-in-law and kept in contact with them whether they were in Africa or the U.S. And, she was proud that she was able to master the internet enough to do this. The Clubhouse community expresses thanks to Ann's family and an anonymous donor for remembering Ann in a donation to Magnolia Clubhouse.

Ann Jones

Ann was a good daughter.

Ann was a good sister.

Ann was a good neighbor.

Ann was a good relative.

Ann was a good Clubhouse member.

How do I know that?

Ann was my best friend.

By Chris Kestner

Family with Historic Ties to Hill House Make a Legacy Gift in Honor of Florence Warshawsky

Grammy, as Florence Warshawsky was known to her family, was always a pioneer in her thinking. She graduated from college and subsequently received her Masters Degree in Psychology when most women did not have the opportunity or desire to pursue these endeavors. Her training and curiosity led her to champion causes that were not in the mainstream in the 1940's and 1950's: Maternal Health (which ultimately became known as Planned Parenthood) and Hill House (which ultimately became known as Magnolia Clubhouse.) Grammy was passionate about her interests and this sense of involvement was transmitted to her children and grandchildren. It is with great pleasure and pride that David and I have continued to support the Magnolia Clubhouse by making a gift in her honor.

Lee Warshawsky



Pictured:
Mrs. David Warshawsky - center
Mrs. Robert L. Hays - right
Kenneth D. Gaver, M.D. - left
Kate Ireland - below
(Plain Dealer, September 1971)

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